SISWOO

MONSTER

R8 Smart Phone

www.siswoo.com

1 Volume Key	**4** Power Key	**7** LED Flash
2 Front Camera	**5** Back Cover	**8** Loud Speaker
3 Earphone Port	**6** Back Camera	**9** Micro USB Port

STEP 1: Charge the Battery

The SISWOO Monster R8 needs to be fully charged prior to first use.

• Plug in the supplied SISWOO charger.
• When the screen indicates that charging is complete, disconnect the charger.

CAUTION: The SISWOO Monster R8 has a FIXED NON-REMOVABLE BACK CASING and a FIXED NON-REMOVABLE BATTERY. Unauthorized disassembly will void the warranty. Charge only in well-ventilated areas with temperatures between -10°C to +45°C. Use only the supplied SISWOO charger .

STEP 2: Insert SIM Card/s

The SISWOO Monster R8 accepts 1 Micro and 1 Nano SIM Card.

• To install, make sure that the unit is turned off.
• Remove the SIM Card Trays, by carefully inserting the supplied eject tool into the pinhole.
• Insert the SIM card/s into the appropriately sized slots with the beveled edges properly aligned.
• Push the tray back until it locks into place.

STEP 3: Power On

• Press and hold the Power Key until the device switches on.
• If no SIM card is installed, the device will enter Emergency Call mode.

STEP 4: Update the software

• Go to Settings > About Phone > Wireless Update.
• Click on "Check for Updates." If an update is available, follow the onscreen instructions.

NOTE: Always perform a "Factory Data Reset" after updating your software.

• Back up all phone data.
• Go to Settings > Backup and Reset > Factory Data Reset.

STEP 5: Read the User Manual

• To know more about the features and functions of the SISWOO Monster R8, go to www.siswoo.com.

Restarting the Device
- If the SISWOO Monster R8 becomes unresponsive, restart the device by pressing the Power Key for 10-15 seconds. Once the device powers down, press the Power Key again to turn on the device.

Poor Cellular Reception
- Move to an area with a stronger signal or temporarily turn off your device.
- Try again at a less congested time.
- Ask your service provider for a service area plan.

Echo or Noise
- Hang up and redial. If the relay is changed then the line may be better.

Shortening of the Standby Time
- Temporarily turn off your device.
- Move to an area with a stronger Wi-Fi or Data signal.

Unable to Turn On the Device
- Recharge the battery.
- Press and hold Power key for 10-15 seconds.
- Have the battery or charger replaced by an authorized SISWOO service center if necessary.

SIM Card Malfunction
- Contact your network provider.
- Confirm if SIM card is properly inserted.
- Use a clean, dry cloth to wipe off the metal contact point of the SIM card.

Unable to Connect to the Network
- Contact your network provider.
- Consult your network provider regarding the service area.
- Move to a place with stronger signal and try again.

Unable to Make a Call
- Cancel the call bar function.
- Cancel the fixed call setting.

Incorrect SIM PIN
- Contact your network provider.

Unable to Charge
- Press and hold Power key for 10-15 seconds.
- Ensure that the plug is properly connected.
- Have the battery or charger replaced by an authorized SISWOO representative.

Unable to Add New Contacts
- Delete some entries

Unable to Set Certain Network Functions
- Contact your network provider.

System Failure
- Installing a third party program may result in faulty operation.
- Press the Power Key for 10-15 seconds to reboot the system.

Unable to Connect to Wi-Fi
- Check whether the wireless router is working.
- Check whether your unit is near the wireless router, or if there are walls or barriers that hamper the signal from wireless router.
- Check whether the user name and the password are correct.

The Unit Feels Warm
- Operating various programs at the same time or high brightness settings may cause the device to get warm.
- Rest your device after every three hours of heavy use to keep it running well.

Unable to Log In to Your Email Account
- Check whether the device is connected to the Internet.
- Check if email settings are correct.

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